



amazsa

**Agencia Marítima Artiach Zuazaga -amazsa-** was established in Bilbao in 1973. Our roots are in the Gulf of Bizcay region. We started up our business as a Family Company with a couple of professionals holding a wide experience and a firm determination to build up a solid and diversified Company.

During all these years, **amazsa** has grown harmoniously according to a defined strategic plan, having reached a solid structure, holding a wide net of agencies worldwide and supported by a professional and highly qualified staff.

We have diversified our services within the maritime industry, focusing our efforts to meet and predict the interests of our clients.

## global network

**amazsa** has a wide network of offices and sub-agency offices all over the world.



amazsa



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**amazsa** offers her clients all kind of services related to the Management of Vessels”





## ship management

crew management · technical management · ISM/ISPS management



As Ship Managers, **amazsa** offers her clients all kind of services related to the Ship Management.

**amazsa** guarantees provision of the required services according to the standards of quality required by its clients.

# ship management

Our services include various activities, highlighted as follows:

- Crew Management
- Technical Management
- Quality, Safety and Security Management
- Accountancy

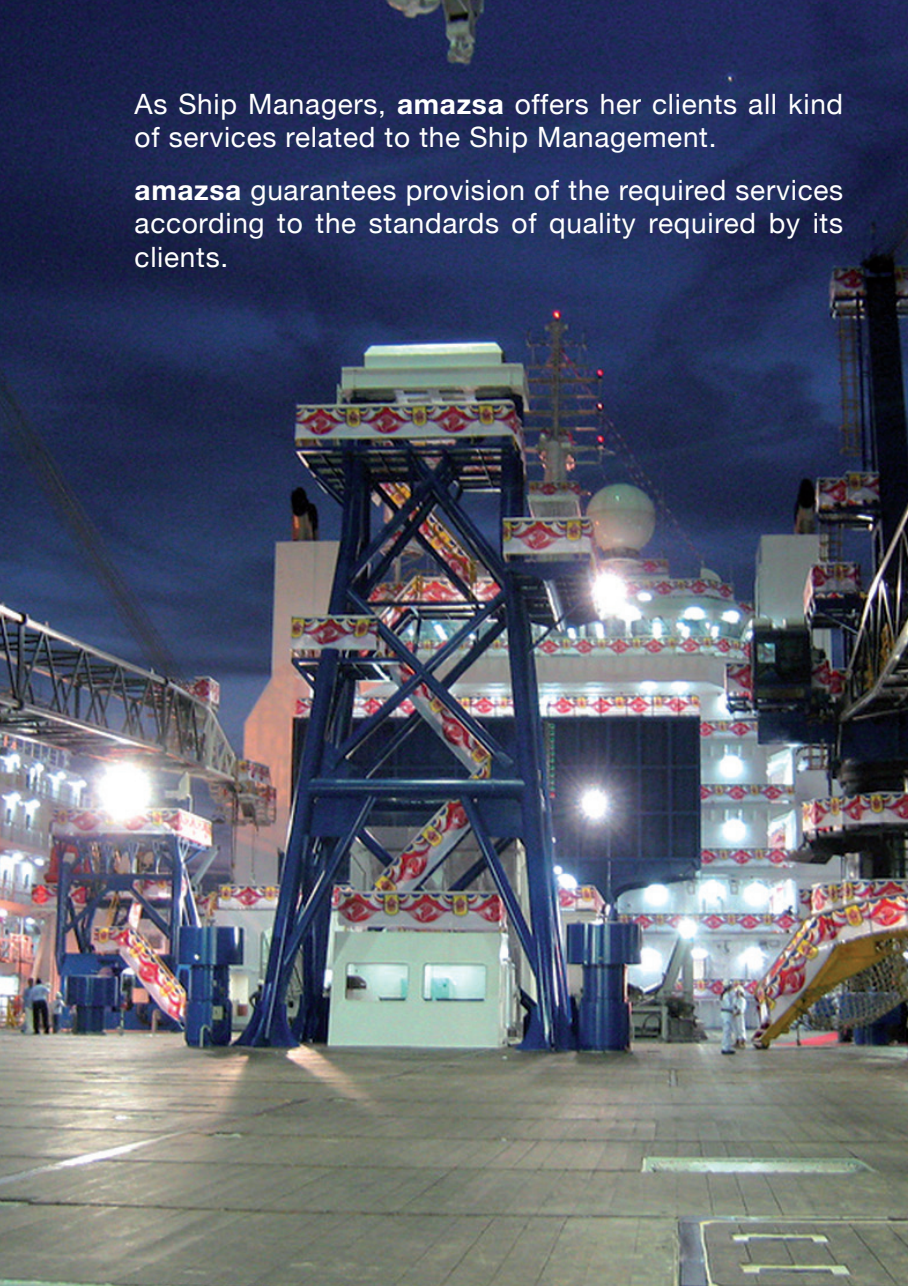
## crew management

**amazsa** started doing Crewing business in 1973 with the supply of Officers and Ratings to Ship Owners.

As Crew Managers, we offer a full integrated manning service, designated to relieve the Owners from any workload connected with the supply, enrolment and manning of crew for their Vessels.

**amazsa** offers crewmembers of different nationalities through its own worldwide agency network.

**amazsa** takes part in Marine Cadet School Programs, not only in Spain, but also abroad, trying to build people “of the company” in a market in which loyalty is an asset.



## technical management

**amazsa** provides high professional technical management services through our shore-based personnel.

Our multi-disciplinary team of professionals maintain at any time quality procedures related to technical conditions, maintenance and monitoring of performance of each manned vessel, but adhered to a meticulous cost control.

Our professionals, with an extensive experience in national/ international regulations, offer a full management reporting of each vessel and its operating costs, including Accounts and Technical Supervision, Dry-docking and attendance / inspection visits on board.

**amazsa** is able to provide full marine insurance services, including processing of claims to protect clients' assets on the most competitive terms.



## ISM/ISPS management

**amazsa** offers consultancy services in all matters related to Quality, Safety and Security applied to Shipping Companies and their vessels.

Our services are monitored and based on the Quality Assurance System ISO-9001 standards, always respecting the confidentiality of each of the Company's businesses and activities. **amazsa** ensures the adequate and necessary resources to render the contracted services.

The main aim of **amazsa** is to ensure that the Shipping shore and abroad Companies perform the assigned functions and responsibilities with a high standard of professionalism, complying always with the National and International Maritime Codes and regulations as well as with the Companies' policies.



*“ 24 hours per day, 7 days per week, 365 days per year taking care of the Vessel, her cargo and her crew”*



ship agency







BROMMA

Hapag-Lloyd



TIPHOON

AM LINES



amazsa's Agency Services include:

- Cargo operations (load and discharge)
- Off-port limits services
- Temporary lay-up services
- Owners' protective agency
- Repair and technical support
- Crew changes assistance
- Medical assistance arrangements
- Ship's spares handling storage and delivery
- Ship's repairs and docking
- Bunkering
- De-slopping
- Various supplies (Fresh Water, Provisions, etc)



## ship agency

As maritime agents, we deal with all sorts of ships and cargoes in the main Spanish ports.

As Ship Agents we provide ship husbandry for all types of Vessels not only in the port of Bilbao, but also in the main Spanish ports.

Our experienced boarding officers offer a 24 hours / 7 days a week services.



**amazsa** *Survey Department is formed by highly qualified Merchant Officers with a wide professional experience at sea and ashore.*





## marine surveyors

P&I correspondents · flag representatives · cargo superintendents





## marine surveyors

Efficiency, Independence, Quality and Immediateness are our milestones.

As independent surveyors, we offer our services in any matter related to the Vessel, her cargo and its handling procedures in the following areas:

- Condition surveys
- Draft surveys
- Cargo damages
- Stowaways
- Heavy Lift Cargo Handling inspections
- Tally Controls
- Pre-shipments
- Discharging
- Loading
- Lashing
- On/Off hire



## P&I representatives

amazsa Survey Department is formed by highly qualified merchant Officers with a wide professional experience both at sea and ashore providing first class assistance with Integrity as essential value.

amazsa performs the required services with full Integrity & Independence in order to achieve the satisfaction of our Clients.

amazsa acts as representative of the main and major P&I Clubs, acting on their behalf in the North Spain area.



## cargo supervisors

Assisting to dry and liquid bulk cargoes loading and unloading operations, amazsa and its superintendents supervise that such operations are performed in the best efficient, safe and suitable way, with respect to the Vessel and her Cargoes, protecting always Clients' interests.



## flag representatives

We are proud that authorities of foreign countries believe in the quality of our work, as well as the independence and efficient execution of the assigned tasks.

amazsa acts as Flag representative and inspector of the following Flags:

Antigua & Barbuda



Panama



Belize



Honduras



Liberia



*“we organize all types of transportation by air, sea and land for our customers’ satisfaction”*

*“we handle and store our client’s cargoes in the most efficient and safe way”*



## logistic services

forwarding · consolidation services/LCL · warehousing





## Maritime Services

- FCL, LCL
- Conventional cargo
- Groupage services
- Projects
- Freight services



## forwarding

Due to our wide experience, **amazsa** offers worldwide logistic services.

We organize all types of transportation by air, sea and land for our customer's satisfaction. Our efficient forwarding team advises our clients on the best rates, routings and ways of transport in order to find the most adequate service which best matches client's needs.

## consolidation services / LCL

We offer our clients the possibility of sending groupages worldwide by road or sea with our consolidation services.

Our service starts from the picking of the cargo until her final delivery at destination. For rendering this service we have warehouses at the different port areas as well as a wide network of agencies worldwide.

# warehousing

We offer our clients our own storage facilities for their commodities.

We own 30.000 m2 warehouses for the storage of all types of cargo inside and outside the port of Bilbao.



We offer the following services:

- Stuffing/Unstuffing of containers
- Storage of cargoes
- Picking and Packing
- Securing of a wide range cargoes like Tubes, Machinery, Steel coils, etc.
- Load/unload of conventional trucks
- Lashing
- Sale and purchase of 2nd. hand containers

## Additional services

- Customs services, storage under different bonded systems, loading/discharging of special cargoes, labeling, fumigation, insurance and all other services related to national/foreign trade.



*“representative of containers and general cargo lines ”*





regular lines





## regular lines

As agents of regular lines we represent Container and General Cargo shipping lines.

We offer weekly departures to the main international destinations like Far East, Oceania, Middle East, Eastern Mediterranean and USA.

Likewise, as an intraeuropean operator, we connect weekly Bilbao with the North European Ports.

We provide a complete range of services like:

- Marketing and sales of maritime freights
- Documentation and administration
- Cargo coordination/operation, logistic/port services and equipment control



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